



Technical Content Creator – Docs as Code

Here at Vulnerability Research Labs we have spent more than a decade becoming a technical leader in cyber security. We became a leader in the field because we believe in our mission – to be at the forefront of cyber security and deliver unparalleled capabilities that solve our customer’s hardest problems.

We’re currently seeking a full-time Technical Content Creator in our Columbia, MD office. In this position, you will create software product documentation using a docs-as-code methodology as well as other duties communicating technical product information for a variety of audiences.

Your Day-to-Day at Vulnerability Research Labs:

- Plan and create software documentation utilizing a “Docs as Code” workflow
- Install and run products and give feedback to developers
- Automate and discover new ways to streamline the documentation process
- Work closely with highly technical staff to solve complex and interesting problems

Responsibilities:

- Contribute to a full suite of documentation products (User Guides, Release Notes, Proposals, Presentations) for a variety of custom computer security software products
- Give immediate feedback to software developers and work with them to improve the product
- Generate documents using "Docs as Code" workflows (reST/Sphinx/GIT/Docker instead of traditional Microsoft Word interactions)
- Version controlling documents as the product and documents are modified over time
- Test Drive products for the intent of expanding and completing documentation
- Improve internal documentation processes and environment (new technologies, formats, etc.)
- Edit and review work of peers such as fellow tech writers and software developers
- Work under tight deadlines with minimal supervision

Job Requirements and Qualifications:

- Bachelor’s Degree in Technical Communication, Professional Writing, Computer Science, or related field (or equivalent experience)
- 3-5 years of experience writing technical documentation for commercial software products
- Familiarity with cyber security concepts, software development lifecycle and software documentation standards and concepts
- Experience with the following:
 - Sphinx
 - reStructuredText (reST)
 - Command line
 - Docker
 - Python
 - Version Control (i.e. GIT)
- Graphic creation using a variety of graphics tools of your preference
- Excellent verbal and written communication skills
- This position may require being fully vaccinated against COVID-19

Things we like best about VRL:

- The chance to work with the best in the business
- Solving hard problems
- A strong focus on learning and career development including conference and training opportunities
- Most of all: an interesting and challenging workplace that takes care of its employees

VRL is an Equal Opportunity/Affirmative Action employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or veteran status, or any other protected class

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